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## Consumer Services Bureaus

If you're looking for consumer advice with a particular problem you're having with a product, a service or a company, contact the Consumer Services Bureau closest to you. One phone call may provide the answers you need, or you can arrange an appointment with an officer to discuss a problem face to face.

Consumer Services Bureaus are located in:

### Toronto

2nd Floor,  
555 Yonge St.,  
Toronto, Ontario  
M7A 2H6  
(416) 963-0321

### London

P.O. Box 5600,  
Postal Station "A",  
Main Floor,  
80 Dundas St.,  
London, Ontario  
N6A 2P3  
(519) 679-7150

### Windsor

Suite 627,  
250 Windsor Ave.,  
Windsor, Ontario  
N9A 6V9  
(519) 254-6413

### Thunder Bay

P.O. Box 5000,  
1st Floor,  
435 James St. S.,  
Thunder Bay, Ontario  
P7E 6E3  
(807) 475-1641

### Ottawa

2nd Floor,  
10 Rideau St.,  
Ottawa, Ontario  
K1N 9J1  
(613) 566-3878

### Hamilton

P.O. Box 2112,  
5th Floor,  
Ont. Govt. Building,  
119 King St. W.,  
Hamilton, Ontario  
L8N 3Z9  
(416) 521-7554

### Sudbury

5th Floor,  
199 Larch St.,  
Sudbury, Ontario  
P3E 5P9  
(705) 675-4378

### Peterborough

139 George St. N.,  
Peterborough, Ontario  
K9J 3G6  
(705) 743-8728

# Shop smart. It pays.

CAZON  
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Ministry of  
Consumer and  
Commercial  
Relations

Consumer Information Centre

Ministry of Consumer and Commercial Relations

555 Yonge St.

TORONTO, Ontario

M7A 2H6

Place  
stamp  
here

## A consumer gold mine!

Ontario's Ministry of Consumer and Commercial Relations is a gold mine of information, available free of charge to consumers across the province.

A wide range of topics is covered, from specific legislation that may affect your buying habits every day, such as the Business Practices Act; to issues that come up only once in a while, like how to deal with a contractor when doing home renovations.

Everything is explained in plain, easy-to-understand language and is presented in a straightforward brochure format. If you have a question that isn't answered in the brochure, there is always a toll-free number to call for more information.

Brochures currently available include:

- (1) A business guide to the Business Practices Act
- (2) A consumer's guide to collection agencies
- (3) A guide to Consumer Protection Act
- (4) A guide to ministry services
- (5) A practical guide to condominium living
- (6) A practical guide to home repairs
- (7) Buying a car
- (8) Changing your name in Ontario
- (9) Consumer's guide to the Business Practices Act
- (10) Consumer Reporting Act
- (11) Elevator safety
- (12) Facts about credit and you
- (13) Facts about franchising
- (14) How to buy a house
- (15) Keeping your cool about propane refrigerators

- (16) Living safely with propane appliances
- (17) Nuts and bolts of car repair
- (18) Phoney charities
- (19) Portable gasoline containers
- (20) Refunds and exchanges
- (21) Registering a business name in Ontario
- (22) Residential driveway paving
- (23) Special Occasion Permits
- (24) The Ontario Motor Vehicle Arbitration Plan
- (25) What you should know about long-lease campsites

All titles are currently available in English and French. Plans are under way to make some titles available in other languages. If you are interested in receiving copies of these brochures in another language, please write to let us know the language you prefer. We will hold your request until the expanded language list is complete, probably in early 1989. Of course, we won't have every language, but chances are, we'll have the one you're looking for.

To receive your free brochures, please circle the number corresponding to the title in the above list on the attached coupon. Print your name and address clearly on the coupon and mail to the Consumer Information Centre. Please allow four to six weeks for delivery. Thank you.

**I would like to receive the brochures indicated below. The brochures should be mailed to:**

(1)	(2)	(3)	(4)	(5)	Name: _____
(6)	(7)	(8)	(9)	(10)	Address: _____
(11)	(12)	(13)	(14)	(15)	City: _____
(16)	(17)	(18)	(19)	(20)	Province: _____
(21)	(22)	(23)	(24)	(25)	Postal Code: _____

Please send these brochures in:

☐ English

☐ French

☐ Both English and French

In future, the language I would like to see brochures in is: \_\_\_\_\_